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## Do you offer refunds on membership?

Customer Support - 2020-04-27 - in Billing and Membership

We do not provide refunds, per our [Terms of Service](#). Should you feel that you would like to contact us, please let us know how we can help [here](#).

Please note that you can cancel your auto-renewal by following these instructions:

1. Navigate to your Settings page by clicking on your username in the top right corner, choose Settings from the drop-down menu.
2. In the Payments section, at the bottom left of the settings list, there is an option to cancel the auto-renewal.

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