

SeekingArrangement Help Center

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How do I remove my account from the website?

Customer Support - 2020-04-23 - in SeekingArrangement

First, it's important to clarify whether you'd like to **deactivate** or **delete** the account.

Deactivating (or **disabling**) an account means...

- The profile will no longer be viewable on Seeking.com -- however, you can reactivate the account at any time by simply logging in.
- Your profile information and photos will be removed from the website, but can be retrieved in the event you'd like to **reinstate*** the account.
- Deactivating or disabling the account **will not** automatically cancel any existing auto-renewal membership.

***To Reinstate a deactivated account:** simply login using your existing username and password. This will initiate an email alert with a link inside, which you can click on to complete the reactivation.

Deleting an account means...

- The account and all profile information will be **permanently** removed from our systems. You **cannot** reinstate the same account once this is done.
- Should you choose to come back to Seeking.com, you'll need to register a new account.
- Any sent messages will remain in their recipients' inboxes, even after your account is deleted.

**** It's important to note. . * ***

***We will retain certain data for analytical purposes and record-keeping integrity, as well as to prevent fraud, collect any fees owed, enforce our terms and conditions, take actions we deem necessary to protect the integrity of our Services or our users, or take other actions otherwise permitted by law.*

****We do not refund Premium memberships.** By permanently deleting your account, you will lose any unused time left on your Premium account.

The following instructions outline how to DEACTIVATE or DELETE your

account from a web browser:

- Log into your profile
- Click on your username/thumbnaill in the top right corner
- Select Settings from the drop-down menu
- On the bottom of the page, click the “Deactivate or Delete Account” link.
- Select the preferred option

Using the mobile app? Currently, there is no option to delete your account through the app, it can only be deactivated.

Please follow the instructions below if DEACTIVATING your account from the mobile app:

- Log into your profile
- Click on the drop-down menu located on the top left-hand corner of the page
- Select Settings from the drop-down menu.
- On the bottom of the page, click the “Deactivate Account” selection.
- Select your reason for deactivating the account.
- Confirm Deactivation by selecting “Deactivate Now” option.

Tags

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cancel

deactivate

Delete

désactiver

membership

reactivate

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refunds

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remove

restaurer

restore

retirer

supprimer

アカウント

キャンセル

会費
削除
回復
無効
返金