

# SeekingArrangement Help Center

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## Why can't I use my iOS app?

Customer Support - 2020-06-10 - in SeekingArrangement

SeekingArrangement is not currently available on the AppStore. Unfortunately, Apple will not allow us to make updates to the app, which means we're not longer able to maintain the level of security and privacy that we know you value.

While we are not aware of any immediate risks, the longer Apple blocks our attempts to update the iOS app, the greater the risk becomes. As such, while you've previously been able to use the app if you had already downloaded it before, you will notice it no longer works.

However we've been working on making SeekingArrangement just as easy for you to use. Just login through a browser on your device and follow the onscreen instructions.

### Tags

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iOS

ios app

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mobile application

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