

SeekingArrangement Help Center

Portal > Knowledgebase > Account > Why can't I verify my account using Facebook?

Why can't I verify my account using Facebook?

Customer Support - 2020-03-18 - in SeekingArrangement

We understand that members have reported issues while using Facebook verification from a mobile browser. Unfortunately, this process has yet to be optimized for mobile -- but you **can** use Facebook verification from a desktop browser!

You can also try selecting "Request Desktop Site" from your phone. The instructions below outline these steps for both iOS and Android.

iOS

Safari:

Tap and hold the "Refresh" icon located in the URL bar. A pop-up message will appear, from which you can click the option to "Request Desktop Site".

Chrome:

Locate and tap on the **3 dot** icon at the top-right corner of your screen. On the next menu, you'll see an option to **"Request Desktop Site"**.

Android

Locate and tap on the **3 dot** icon at the top-right corner of your screen. On the next menu, you'll see an option to **"Request Desktop Site"**.

Tags

account

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téléphone portable

vérifier

verify

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アンドロイド

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サファリ

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フェイスブック

ブラウザ

モバイル

ログイン